



POLLUTION INCIDENT RESPONSE MANAGEMENT PLAN - COMMUNITY INFORMATION

APRIL 2020 TO APRIL 2021

BERKELEY VALE MANUFACTURING FACILITY

A detailed pencil-drawn botanical illustration of a plant with several large, pointed leaves and a cluster of small, round berries. The drawing is rendered in shades of blue and grey, with a soft, glowing yellow light emanating from behind the plant, creating a hazy, ethereal atmosphere.

*"Sharing health and hope
for a better life"*

1. Purpose

The purpose of this document is to outline the communication procedures in place for relevant emergency services and the community if an adverse pollution incident was to occur at the Sanitarium Berkeley Vale Manufacturing Facility. Sanitarium Berkeley Vale Manufacturing Facility is located at 2 Sanitarium Drive, Berkeley Vale NSW.

2. Contacting Sanitarium using the Community Enquiry Line



The 24 hour Community Enquiry Line number 02 43496010 has been sign posted to the boundary fence of the Berkeley Vale factory at 2 Sanitarium Drive, Berkeley Vale, NSW.

Neighbours and local community can use this number to contact Sanitarium personnel. Options are available for product enquiries, factory enquiries or environmental concerns.

3. Neighbours and Local Community Notification of Pollution Incident

The Pollution Incident Response Management Plan procedure outlines that in the event of a pollution incident that has the potential for immediate impact to neighbours, then the Site Emergency Controller (or delegate including the Communications Officer) coordinates the following notifications as relevant to the nature, location and scale of the pollution incident regarding potential avoidance or evacuation measures.

Site notifications (as necessary)	Address and Contact
Corporate Head Office	91 or 4348 7777
Linfox Food Services Distribution	3 Sanitarium Drive, Berkeley Vale 4389 2499
Performance Engineering Group Australia Pty	2 Corella Close, Berkeley Vale 4389 0000
Sydney Trains	Railway line to the west of the site boundary 131 500

If deemed necessary, Site Manufacturing Manager (or delegate) with the Environmental Manager and Corporate Emergency Response team will coordinate and arrange for broader community notification process only as necessary. This may include door knocking nearby properties and businesses at Berkeley Road, Orchard Road, Chittaway Road, Corella Close, Turpentine Road, Catamaran Road and Ketch Close.

4. Relevant Authorities Notification of Pollution Incident

The Pollution Incident Response Management Plan procedure outlines that in the event of a pollution incident there are mandatory notifications to be undertaken immediately. The below agencies are required to be **immediately notified** in case of a pollution incident. Contact in order:

Organisation	Details	Contact Info	Phone
1. EPA	NSW EPA Pollution Line	Available 24 hours	131 555 Option 1
2. Fire and Rescue NSW (not required if 000 has been called)	Phone 8 Craftsman Avenue, Berkeley Vale	Available 24 hours Available 24 hours (local for follow up calls only)	000 4389 2194
3. Ministry of Health	Ministry of Health via the Public Health Unit – Gosford Officer	Available 24 hours	02 4320 2111 (Ask for On- Call Nurse)
4. SafeWork NSW	Phone	Available 24 hours	13 10 50
5. Central Coast Council - Wyong	Phone	Available 24 hours	4350 5555 Business hours: Option1 then Option 6 for Operator. Outside business hours: emergency response option.

Information required: Time, date, nature, duration, location, quantity estimate, cause, action taken, support required. Site security and gatehouse will be notified of any expected authorities of the incident location and can direct agencies, otherwise arrange a vehicle escort.

5. Pollution Incident Potential Hazards

To guide relevant emergency services and the community, the following list outlines events that, if they were to occur, may also be a pollution incident:

- Explosion
- Major Fire
- Flood
- Earthquake
- Major substance or chemical spill including food spills outside of factory.

In these instances, the Sanitarium Pollution Incident Response Management Plan may be triggered with the procedures for notification. Sanitarium has identified these events within the Environmentally Responsible Operations Management study which considers environmental hazards, risk review and mitigation actions.

6. Environmental Protection Licence

This site has Environmental Protection Licence number 21042 in place due to the amount of agricultural produce processed per year. Environmental Protection Licence holders are required to have in place a Pollution Incident Response Management Plan.

The Protection of the Environment Operations Act 1997 defines a pollution incident. This legislation, along with the Protection of the Environment (General) Amendment (Pollution Incident Response Management Plans) Regulation 2012, outlines the relevant parts of the Pollution Incident Response Management Plan that are to be made publically available. These are contained in this document.

This Pollution Incident Response Management Plan – Community Information version is scheduled to reviewed and updated annually.